

An aerial photograph of London, England, featuring the prominent skyscraper The Shard in the center-right. The city's dense urban landscape is visible, with various buildings and the River Thames winding through the scene. The image is overlaid with a semi-transparent red filter.

OPUS™

Supporting Sustainable Estates

THIRD SECTOR

46% of respondents are less than satisfied with communications infrastructure in an environment when modernisation could reduce costs, improve facilities and make way for digital transformation

The UK Government recognise great value in Third Sector organisations. They have renewed their commitment to helping charities, social enterprises and cooperatives play a much greater role in the running of public services. However, charities are under pressure to digitally improve, not only to better engage supporters, but to become more sustainable, managing the impact their activities have on the environment. From carbon reduction to waste management to simply managing their land and property portfolios, the Third Sector need to improve communication between Projects team and Asset Management teams to better achieve their objectives. But how can Charities keep up with the fast-evolving digital age?

How to Optimise Your Spaces

It all starts with communication. Communication within any successful Estates department needs to flow easily and tick like clockwork. Managing estates in the Third Sector involves reducing their need for office space and changing the nature of how Third Sector staff work. Rationalising the estates can lead to better productivity, better staff mobility, lower costs and can also contribute to wider objectives such as sustainability.



So what are the solutions? Unified Communications

Unified communications is a suite of technologies that can powerfully support the effective exchange of information, centralising the management of all communication channels within the Third Sector. It lets users communicate in flexible and intuitive ways, and is well known for increasing productivity and improving collaboration.

Benefits of Unified Communications for Third Sector Estates

- Better value for money
- Achieves a shared, flexible and integrated estate
- Better asset management and increased productivity
- Alleviates technological challenges
- Release underused land and buildings to stimulate growth, regeneration, new housing and jobs
- Enables mobile working across different geographical areas

Less than 50% were confident that their telephone infrastructure wasn't a barrier to estate rationalisation in supporting flexible remote working.

Communications Connecting the Third Sector

Opus is one of the few remaining independent and privately-owned communications providers in the UK. Providing high quality services and solutions to the Third Sector, Opus can provide advice and tailor solutions to meet the specific needs of Estates teams.

With Opus Unifed Communications solution, you can:

Look Who's Talking

Enjoy the richness of high quality video communication and see who you are speaking to for better, simpler and more intuitive discussions.

Shrink Your Inbox

Unified Communications equals a management inbox. Say goodbye to pages of unread messages. Enjoy the ease and speed of IM and get your questions answered directly from the right person or exchange information quickly and instantaneously.

Choose How You Communicate

Unified Communications (UC) technologies means you can use any device you like, from any location and still get hold of the right person at the right time.

Work Wherever You Choose

With Unified Communications (UC), you can work with someone as efficiently as if they were sat next to you. Let your colleague/business partner remotely see your desktop and documents.

Why Opus?

As a privately-owned business, their focus is on providing outstanding service to their customers, not merely satisfying shareholder demands for profitability. Opus focus on investing in staff and training whilst many competitors seek to reduce costs and head count.

From telephony, instant messaging, chat, presence, video-calling and conferencing, data sharing, call control and speech recognition, Opus Telecoms can provide the Third Sector with an intelligent platform, providing enhanced features for the 'digital first' workforce.

Do you need to do more with less? Increase staff productivity? Work beyond office boundaries and limit the need for expensive hardware? Call **0800 316 7566** and access the benefits of Opus unified communications - the simplest, most sophisticated solution to help you stay ahead in the digital age.

Features of Unified Communications

Unified Collaboration

Benefit from UC tools that deliver seamless conversations, independent of channels and platforms.

Cloud Based Telephony

Enable users to easily communicate in any workspace using any media, device or operating system.

Microsoft Teams

Integrate existing solutions with Microsoft Teams for voice, video and contact centre solutions.

Omni-channel Contact Centre Solutions

Benefit from enhanced citizen engagement, by allowing them to contact you via the channels of their choosing and automate repeat questions with chatbots and self-serve solutions.

Mobility

Benefit from collaboration, video, voice and communication with contact centres, enjoying compatibility with multiple devices, apps and operating systems.

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