



OPUSTM

Transforming Procurement

LOCAL GOVERNMENT

Public services are experiencing great change since the beginning of the pandemic, especially in local government which is seeing unprecedented reductions in expenditure. With the growing demand for better services, Local Government need to become smarter in the way they commission, procure and manage contracts. At the heart of successful procurement is relationship management and local government need better ways to communicate and collaborate with their suppliers, contractors and stakeholders. But what are the best tools for procurement professionals to achieve their economic goals in a fast-evolving digital age?

Partnerships in Procurement

Communication within any successful procurement department needs to flow easily and tick like clockwork. As procurement has the power to transform public services, improve outcomes and make life better for citizens, it's important for teams to adopt an all-inclusive communications platform to improve productivity. Strong communications can help to build better relationships between local government with its suppliers and contractors, enhancing innovation and effectiveness.



So what are the solutions? Unified Communications

Unified communications is a suite of technologies that can powerfully support the effective exchange of information, centralising the management of all communication channels within Local Government. It lets users communicate in flexible and intuitive ways, and is well known for increasing productivity and improving collaboration.

Benefits of Unified Communications for Finance & Procurement?

- Maximised savings and efficiencies
- Procurement processes that are efficient and streamlined
- More opportunities for collaborative procurement with other Government Departments
- Full engagement with stakeholders to meet requirements and improve the procurement process

Communications Connecting Local Government

Opus is one of the few remaining independent and privately-owned communications providers in the UK. Providing high quality services and solutions to Local Government, Opus can provide advice and tailor solutions to meet the specific needs of Local Government's Finance and Procurement teams.

With Opus Unifed Communications solution, you can:

Look Who's Talking

Enjoy the richness of high quality video communication and see who you are speaking to for better, simpler and more intuitive discussions.

Shrink Your Inbox

Unified Communications equals a management inbox. Say goodbye to pages of unread messages. Enjoy the ease and speed of IM and get your questions answered directly from the right person or exchange information quickly and instantaneously.

Choose How You Communicate

Unified Communications (UC) technologies means you can use any device you like, from any location and still get hold of the right person at the right time.

Work Wherever You Choose

With Unified Communications (UC), you can work with someone as efficiently as if they were sat next to you. Let your colleague/business partner remotely see your desktop and documents.

Why Opus?

As a privately-owned business, their focus is on providing outstanding service to their customers, not merely satisfying shareholder demands for profitability. Opus focus on investing in staff and training whilst many competitors seek to reduce costs and head count.

From telephony, instant messaging, chat, presence, video-calling and conferencing, data sharing, call control and speech recognition, Opus Telecoms can provide Local Government with an intelligent platform, providing enhanced features for the 'digital first' workforce.

Do you need to do more with less? Increase staff productivity? Work beyond office boundaries and limit the need for expensive hardware? Call **0800 316 7566** and access the benefits of Opus unified communications - the simplest, most sophisticated solution to help you stay ahead in the digital age.

Features of Unified Communications

Unified Collaboration

Benefit from UC tools that deliver seamless conversations, independent of channels and platforms.

Cloud Based Telephony

Enable users to easily communicate in any workspace using any media, device or operating system.

Microsoft Teams

Integrate existing solutions with Microsoft Teams for voice, video and contact centre solutions.

Omni-channel Contact Centre Solutions

Benefit from enhanced citizen engagement, by allowing them to contact you via the channels of their choosing and automate repeat questions with chatbots and self-serve solutions.

Mobility

Benefit from collaboration, video, voice and communication with contact centres, enjoying compatibility with multiple devices, apps and operating systems.

Head Office

London Court,
39 London Road,
Reigate, Surrey,
RH2 9AQ

General Enquiries: 020 8545 8200
Support: 020 8545 8545

Hitchin Office

2nd Floor Regal Chambers,
49-51 Bancroft,
Hitchin, Herts,
SG5 1LL

General Enquiries: 01462 414 779
Support: 020 8545 8545