

A photograph of three business professionals in a meeting. A man in a blue suit and red tie is on the left, smiling and gesturing with his hands. A woman in a light-colored blazer is in the center, also smiling and gesturing. A man with a beard in a dark suit is on the right, looking towards the woman. The background is a modern office setting with a lamp and some furniture. The image has a red overlay on the left side.

OPUS™

Engaging and Inspiring Collaboration

HOUSING

46% of respondents are less than satisfied with communications infrastructure in an environment when modernisation could reduce costs, improve facilities and make way for digital transformation

It's the task of HR professionals to bring about efficiency whilst engaging staff and attracting new candidates. Not only that, since the pandemic and as the digital world progresses, housing associations are under pressure to ensure that all aspects of HR are running seamlessly, information is delivered accurately and on time and that relationships are strong. Delivering innovative HR strategies to transform the workplace can bring about a range of benefits, not only enhancing performance but wellbeing too. But what are the best tools to meet the changing needs of staff, employees, and potential candidates? And how can Housing's HR teams keep up with the fast-evolving digital age?

Boosting Relationships in Housing

It all starts with communication. Communication within any successful HR department needs to flow easily and tick like clockwork. HR teams need an all-inclusive communications platform that will catapult productivity across its many functions. Keeping staff up to speed with everything has never been more important than now. HR teams need the best online communication tools that address changes in behavior, culture, technology and working practices to better meet staff needs for mobility, efficiency and flexibility.



So what are the solutions? Unified Communications

Unified communications is a suite of technologies that can powerfully support the effective exchange of information, centralising the management of all communication channels within the Housing Sector. It lets users communicate in flexible and intuitive ways, and is well known for increasing productivity and improving collaboration.

What are the Benefits of Unified Communications for HR?

- Support behaviour change so staff can deliver services effectively
- Manage and explore a range of communications channels so colleagues have the opportunity to have their views heard and responded to
- Extend their range of influence beyond the traditional HR relationship

Less than 50% were confident that their telephone infrastructure wasn't a barrier to estate rationalisation in supporting flexible remote working.

Communications Connecting Government

Opus is one of the few remaining independent and privately-owned communications providers in the UK. Providing high quality services and solutions to the Housing Sector, Opus can provide advice and tailor solutions to meet the specific needs of Housing's HR teams.

With Opus Unifed Communications solution, you can:

Look Who's Talking

Enjoy the richness of high quality video communication and see who you are speaking to for better, simpler and more intuitive discussions.

Shrink Your Inbox

Unified Communications equals a management inbox. Say goodbye to pages of unread messages. Enjoy the ease and speed of IM and get your questions answered directly from the right person or exchange information quickly and instantaneously.

Choose How You Communicate

Unified Communications (UC) technologies means you can use any device you like, from any location and still get hold of the right person at the right time.

Work Wherever You Choose

With Unified Communications (UC), you can work with someone as efficiently as if they were sat next to you. Let your colleague/business partner remotely see your desktop and documents.

Why Opus?

As a privately-owned business, their focus is on providing outstanding service to their customers, not merely satisfying shareholder demands for profitability. Opus focus on investing in staff and training whilst many competitors seek to reduce costs and head count.

From telephony, instant messaging, chat, presence, video-calling and conferencing, data sharing, call control and speech recognition, Opus Telecoms can provide the Housing Sector with an intelligent platform, providing enhanced features for the 'digital first' workforce.

Do you need to do more with less? Increase staff productivity? Work beyond office boundaries and limit the need for expensive hardware? Call **0800 316 7566** and access the benefits of Opus unified communications - the simplest, most sophisticated solution to help you stay ahead in the digital age.

Features of Unified Communications

Unified Collaboration

Benefit from UC tools that deliver seamless conversations, independent of channels and platforms.

Cloud Based Telephony

Enable users to easily communicate in any workspace using any media, device or operating system.

Microsoft Teams

Integrate existing solutions with Microsoft Teams for voice, video and contact centre solutions.

Omni-channel Contact Centre Solutions

Benefit from enhanced citizen engagement, by allowing them to contact you via the channels of their choosing and automate repeat questions with chatbots and self-serve solutions.

Mobility

Benefit from collaboration, video, voice and communication with contact centres, enjoying compatibility with multiple devices, apps and operating systems.

Head Office

London Court,
39 London Road,
Reigate, Surrey,
RH2 9AQ

General Enquiries: 020 8545 8200
Support: 020 8545 8545

Hitchin Office

2nd Floor Regal Chambers,
49-51 Bancroft,
Hitchin, Herts,
SG5 1LL

General Enquiries: 01462 414 779
Support: 020 8545 8545