



OPUS™

Building Healthy Communications

HEALTHCARE

46% of respondents are less than satisfied with communications infrastructure in an environment when modernisation could reduce costs, improve facilities and make way for digital transformation.

Hospitals across the country are to be ranked based on the amount they spend on goods and services¹. In light of this, NHS procurement teams need to save money and reduce unnecessary waste. However, with the pandemic and growing pressures, it's important that procurement teams find ways to standardise processes, work collaboratively with suppliers and ultimately improve patient care. But what are the best tools to help achieve these goals in the fast-evolving digital age?

Better Procurement, Better Care

It all starts with communication. As poor communication costs the NHS millions of pounds each year, NHS procurement teams need communication to flow easily and tick like clockwork. Improvements in the way NHS hospitals procure goods can deliver efficiencies to free up more money for frontline care. Better communication tools can help to build strong partnerships and maximise support for local staff, patients and the public.



“...high quality patient care and sound financial management go hand in hand.”

Lord Carter

So what are the solutions? Unified Communications

Unified communications is a suite of technologies that can powerfully support the effective exchange of information, centralising the management of all communication channels within the NHS. It lets users communicate in flexible and intuitive ways, and is well known for increasing productivity and improving collaboration.

What are the Benefits of Unified Communications for NHS Finance?

- Better reach to clinical staff, patients, finance staff and managers
- Easy and compliant purchasing
- Flexible and rapid management of internal communications
- Better decision making
- Stronger relationships with suppliers, stakeholders and partners

Healthcare Professionals

Opus is one of the few remaining independent and privately-owned communications providers in the UK. Providing high quality services and solutions to Healthcare, Opus can provide advice and tailor solutions to meet the specific needs of Healthcare's Finance and Procurement teams.

With Opus Unifed Communications solution, you can:

Look Who's Talking

Enjoy the richness of high quality video communication and see who you are speaking to for better, simpler and more intuitive discussions.

Shrink Your Inbox

Unified Communications equals a management inbox. Say goodbye to pages of unread messages. Enjoy the ease and speed of IM and get your questions answered directly from the right person or exchange information quickly and instantaneously.

Choose How You Communicate

Unified Communications (UC) technologies means you can use any device you like, from any location and still get hold of the right person at the right time.

Work Wherever You Choose

With Unified Communications (UC), you can work with someone as efficiently as if they were sat next to you. Let your colleague/business partner remotely see your desktop and documents.

Why Opus?

As a privately-owned business, their focus is on providing outstanding service to their customers, not merely satisfying shareholder demands for profitability. Opus focus on investing in staff and training whilst many competitors seek to reduce costs and head count.

From telephony, instant messaging, chat, presence, video-calling and conferencing, data sharing, call control and speech recognition, Opus Telecoms can provide the NHS with an intelligent platform, providing enhanced features for the 'digital first' workforce.

Do you need to do more with less? Increase staff productivity? Work beyond office boundaries and limit the need for expensive hardware? Call **0800 316 7566** and access the benefits of Opus unified communications - the simplest, most sophisticated solution to help you stay ahead in the digital age.

Features of Unified Communications

Unified Collaboration

Benefit from tools that deliver seamless conversations, independent of channels and platforms.

Cloud Based Telephony

Enable users to easily communicate in any workspace using any media, device or operating system.

Microsoft Teams

Integrate existing solutions with Microsoft Teams for voice, video and contact centre solutions.

Omni-channel Contact Centre Solutions

Benefit from enhanced patient engagement, by allowing them to contact you via the channels of their choosing and automate repeat questions with chatbots and self-serve solutions.

Mobility

Benefit from collaboration, video, voice and communication with contact centres, enjoying compatibility with multiple devices, apps and operating systems.

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