

OPUS™

Redesigning Healthcare's Estate

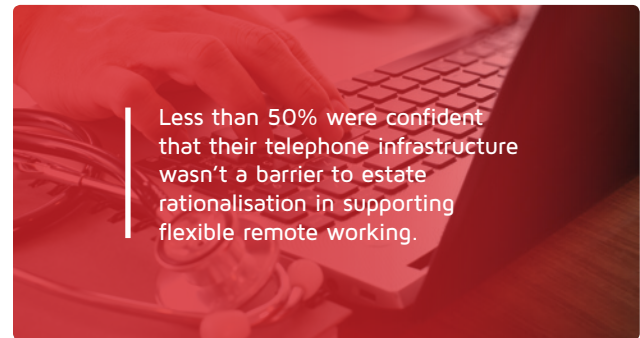
HEALTHCARE

46% of respondents are less than satisfied with communications infrastructure in an environment when modernisation could reduce costs, improve facilities and make way for digital transformation

The NHS estate is one of the key enablers to real change in healthcare, directly contributing to the delivery of high quality healthcare for patients. It is also a significant source of great untapped value. The Estates function needs to be optimised for clinical outcomes and better patient experiences, ensuring that facilities are fit for purpose, meeting the needs of patients, visitors and staff. But what are the best tools to help achieve these goals in a post pandemic and fast-evolving digital age?

Investing in the Healthcare Environment

It all starts with communication. Communication within any successful Estates department needs to flow easily and tick like clockwork. Healthcare's Estates teams need an all-inclusive communications platform to drive greater levels of patient care and trust-wide efficiencies. Estates teams need tools to better manage estates, standardizing, integrating and opening up more efficient ways of working.



Less than 50% were confident that their telephone infrastructure wasn't a barrier to estate rationalisation in supporting flexible remote working.

So what are the solutions? Unified Communications

Unified communications is a suite of technologies that can powerfully support the effective exchange of information, centralising the management of all communication channels within Healthcare. It lets users communicate in flexible and intuitive ways, and is well known for increasing productivity and improving collaboration.

What are the Benefits of Unified Communications for NHS Estates?

- Better value for money
- Achieves a shared, flexible and integrated estate
- Better asset management and increased productivity
- Alleviates technological challenges
- Enables mobile working across different geographical areas

Healthcare Professionals

Opus is one of the few remaining independent and privately-owned communications providers in the UK. Providing high quality services and solutions to Healthcare, Opus can provide advice and tailor solutions to meet the specific needs of the NHS' estates teams.

With Opus Unifed Communications solution, you can:

Look Who's Talking

Enjoy the richness of high quality video communication and see who you are speaking to for better, simpler and more intuitive discussions.

Shrink Your Inbox

Unified Communications equals a management inbox. Say goodbye to pages of unread messages. Enjoy the ease and speed of IM and get your questions answered directly from the right person or exchange information quickly and instantaneously.

Choose How You Communicate

Unified Communications (UC) technologies means you can use any device you like, from any location and still get hold of the right person at the right time.

Work Wherever You Choose

With Unified Communications (UC), you can work with someone as efficiently as if they were sat next to you. Let your colleague/business partner remotely see your desktop and documents.

Why Opus?

As a privately-owned business, their focus is on providing outstanding service to their customers, not merely satisfying shareholder demands for profitability. Opus focus on investing in staff and training whilst many competitors seek to reduce costs and head count.

From telephony, instant messaging, chat, presence, video-calling and conferencing, data sharing, call control and speech recognition, Opus Telecoms can provide Healthcare with an intelligent platform, providing enhanced features for the 'digital first' workforce.

Do you need to do more with less? Increase staff productivity? Work beyond office boundaries and limit the need for expensive hardware? Call **0800 316 7566** and access the benefits of Opus unified communications - the simplest, most sophisticated solution to help you stay ahead in the

Features of Unified Communications

Unified Collaboration

Benefit from tools that deliver seamless conversations, independent of channels and platforms.

Cloud Based Telephony

Enable users to easily communicate in any workspace using any media, device or operating system.

Microsoft Teams

Integrate existing solutions with Microsoft Teams for voice, video and contact centre solutions.

Omni-channel Contact Centre Solutions

Benefit from enhanced patient engagement, by allowing them to contact you via the channels of their choosing and automate repeat questions with chatbots and self-serve solutions.

Mobility

Benefit from collaboration, video, voice and communication with contact centres, enjoying compatibility with multiple devices, apps and operating systems.

Head Office

London Court,
39 London Road,
Reigate, Surrey,
RH2 9AQ

General Enquiries: 020 8545 8200
Support: 020 8545 8545

Hitchin Office

2nd Floor Regal Chambers,
49-51 Bancroft,
Hitchin, Herts,
SG5 1LL

General Enquiries: 01462 414 779
Support: 020 8545 8545