



# OPUS™

## Technology for Teaching Excellence

EDUCATION

The biggest challenge for the UK Education sector is underfunding. With continuing budget pressures, educational leaders are faced with the challenge to make efficiencies, whilst also attracting and retaining students through the pandemic. Students want the best learning experiences and teachers need the best tools to deliver the best outcomes. But what are the best tools? And how can schools, colleges and universities keep up with the fast-evolving digital age?

# Efficiency in Education

**It all starts with communication.** And, whether it's teacher to student, student to student, teacher to teacher, teacher to parent, or anything in between, communication needs to flow easily and tick like clockwork. Keeping staff up to speed with everything school-related has never been more important than now. Teachers and students are looking to online communication tools to make their lives easier.



## So what are the solutions? Unified Communications

Unified communications is a suite of technologies that can powerfully support the effective exchange of information, centralising the management of all communication channels within schools, colleges and universities. It lets users communicate in flexible and intuitive ways, and is well known for increasing productivity and improving collaboration.

## What are the Benefits of Unified Communications in Education?

- Current real-time communication tools allow students to easily exchange ideas
- Students can collaborate better ways
- Increased student engagement
- Development of digital literacy skills
- Flexibility for staff and students
- Increased collaboration between school leaders

# Communications Connecting Government

Opus is one of the few remaining independent and privately-owned communications providers in the UK. Providing high quality services and solutions to the education sector for over 30 years, Opus can provide advice and tailor solutions to meet the specific needs of schools of any size.

## Better Engagement, Better Productivity

If you'd like to opportunity to combine all of your different communications needs (email, instant messaging, voicemail, video conferencing, or telephony) into a single, simple strategy, then *SIP trunking* can be a huge enabler of the adoption of UC strategies.

A SIP trunk can allow a user to control a unique ID or multiple numbers no matter which network they are connected to or which device they are using.

Opus offer a single supplier solution for all SIP trunks, calls and lines, phone systems, cloud, mobile and internet communications, plus managed print and IT support. They offer schools the opportunity to reduce cost and complexity for their communications, whilst adding flexibility and mobility to students, staff and teachers.

## Why Opus?

As a privately-owned business, their focus is on providing outstanding service to their customers, not merely satisfying shareholder demands for profitability. Opus focus on investing in staff and training whilst many competitors seek to reduce costs and head count.

From telephony, instant messaging, chat, presence, video-calling and conferencing, data sharing, call control and speech recognition, Opus Telecoms can provide the Education sector with an intelligent platform, providing enhanced features for the 'digital first' workforce.

Do you need to do more with less? Increase staff productivity? Work beyond office boundaries and limit the need for expensive hardware? Call **0800 316 7566** and access the benefits of Opus unified communications - the simplest, most sophisticated solution to help you stay ahead in the digital age.

# Features of Unified Communications

## Unified Collaboration

Benefit from UC tools that deliver seamless conversations, independent of channels and platforms.

## Cloud Based Telephony

Enable users to easily communicate in any workspace using any media, device or operating system.

## Microsoft Teams

Integrate existing solutions with Microsoft Teams for voice, video and contact centre solutions.

## Omni-channel Contact Centre Solutions

Benefit from enhanced student engagement, by allowing them to contact you via the channels of their choosing and automate repeat questions with chatbots and self-serve solutions.

## Mobility

Benefit from collaboration, video, voice and communication with contact centres, enjoying compatibility with multiple devices, apps and operating systems.

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