



OPUS™

Improving Procurement in the Justice System

BLUE LIGHT

When well managed, procurement in the Criminal Justice system can bring a significant level of financial efficiencies. With the right tools, teams can identify opportunities for innovation, collaboration and ensure forces are well informed when making decisions on what to invest in. From weaponry to uniforms to mobile devices, as the need for more cost-effective systems escalates, teams need ways to set up better deals with suppliers, standardising the purchasing of goods. But what are the best tools for procurement departments and how can they achieve better value for money?

Securing Sustainability

It all starts with communication. Communication within any successful criminal justice department needs to flow easily and tick like clockwork. Procurement teams need an all-inclusive communications platform that will catapult productivity, maximising savings and efficiencies. And, with pressure on all organisations to build better workplace tools, the Criminal Justice system needs to be able to respond quickly to the public's needs whilst delivering cost-savings and effectively interacting with the market.



So what are the solutions? Unified Communications

Unified communications is a suite of technologies that can powerfully support the effective exchange of information, centralising the management of all communication channels within the Criminal Justice sector. It lets users communicate in flexible and intuitive ways, and is well known for increasing productivity and improving collaboration.

Benefits of Unified Communications for the Criminal Justice Sector

- Improves the visibility of sourcing activities
- Increases opportunities for suppliers to interact with the criminal justice system
- Ensures fair and open competition
- Easily share evidence
- Creates a more diverse engaged and capable workforce

Communications Connecting Government

Opus is one of the few remaining independent and privately-owned communications providers in the UK. Providing high quality services and solutions to Criminal Justice, Opus can provide advice and tailor solutions to meet the specific needs of Criminal Justice Finance and Procurement teams.

With Opus Unifed Communications solution, you can:

Look Who's Talking

Enjoy the richness of high quality video communication and see who you are speaking to for better, simpler and more intuitive discussions.

Shrink Your Inbox

Unified Communications equals a management inbox. Say goodbye to pages of unread messages. Enjoy the ease and speed of IM and get your questions answered directly from the right person or exchange information quickly and instantaneously.

Choose How You Communicate

Unified Communications (UC) technologies means you can use any device you like, from any location and still get hold of the right person at the right time.

Work Wherever You Choose

With Unified Communications (UC), you can work with someone as efficiently as if they were sat next to you. Let your colleague/business partner remotely see your desktop and documents.

Why Opus?

As a privately-owned business, their focus is on providing outstanding service to their customers, not merely satisfying shareholder demands for profitability. Opus focus on investing in staff and training whilst many competitors seek to reduce costs and head count.

From telephony, instant messaging, chat, presence, video-calling and conferencing, data sharing, call control and speech recognition, Opus Telecoms can provide the Justice Sector with an intelligent platform, providing enhanced features for the 'digital first' workforce.

Do you need to do more with less? Increase staff productivity? Work beyond office boundaries and limit the need for expensive hardware? Call **0800 316 7566** and access the benefits of Opus unified communications - the simplest, most sophisticated solution to help you stay ahead in the digital age.

Features of Unified Communications

Unified Collaboration

Benefit from tools that deliver seamless conversations, independent of channels and platforms.

Cloud Based Telephony

Enable users to easily communicate in any workspace using any media, device or operating system.

Microsoft Teams

Integrate existing solutions with Microsoft Teams for voice, video and contact centre solutions.

Omni-channel Contact Centre Solutions

Benefit from enhanced citizen engagement, by allowing them to contact you via the channels of their choosing and automate repeat questions with chatbots and self-serve solutions.

Mobility

Benefit from collaboration, video, voice and communication with contact centres, enjoying compatibility with multiple devices, apps and operating systems.

Head Office

London Court,
39 London Road,
Reigate, Surrey,
RH2 9AQ

General Enquiries: 020 8545 8200
Support: 020 8545 8545

Hitchin Office

2nd Floor Regal Chambers,
49-51 Bancroft,
Hitchin, Herts,
SG5 1LL

General Enquiries: 01462 414 779
Support: 020 8545 8545